

# Woodlands Behavioral Healthcare Network Three Phase Re-opening

## REOPENING

<b>Phased Re-Opening</b>	<ul style="list-style-type: none"><li>• Phases are dependent on State Legislation and are subject to change</li><li>• Dates for Phases will be announced as they are known</li></ul>
<b>Social Distancing</b>	<ul style="list-style-type: none"><li>• Clinical Areas and lobbies will be evaluated for adherence to social distancing guidelines.</li><li>• No more than two people allowed in the reception area or in each cubicle/office</li></ul>
<b>Facial Coverings</b>	<ul style="list-style-type: none"><li>• Available for staff and clients during face to face encounters</li><li>• Required for staff and clients during Phases 1 and 2 for interactions within 6 feet of each other or indoor contacts expected to last more than 10 minutes, even if able to maintain 6 feet distance</li></ul>
<b>Health Screening</b>	<ul style="list-style-type: none"><li>• Employees and clients will be asked screening questions and have temperatures taken upon entering the building (designated employee and client entrances)</li><li>• Screening questions should be asked before each face to face encounter in the community</li></ul>
<b>Sanitization</b>	<ul style="list-style-type: none"><li>• Gloves, facial coverings, and disinfectants will be provided</li><li>• Common areas will be disinfected regularly</li></ul>
<b>Special Hours</b>	<ul style="list-style-type: none"><li>• Need for special hours for clients with pre-existing health conditions or the elderly will be explored</li></ul>
<b>Designated Entrances</b>	<ul style="list-style-type: none"><li>• M-60: staff will enter the building through the brown door on the west side of the building next to the large overhead door. Clients will enter through the main lobby.</li><li>• Austin St.: staff will enter through the double doors on the east side of the building. Clients will enter through the double doors on the west side of the building.</li></ul>

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## PHASE ONE: BEGINNING JUNE 15<sup>th</sup>

<b>Intensive Outpatient</b>	<ul style="list-style-type: none"><li>• Telehealth only</li></ul>
<b>Assertive Community Treatment (ACT)</b>	<ul style="list-style-type: none"><li>• Face to face with clients</li></ul>
<b>Request for Service</b>	<ul style="list-style-type: none"><li>• Completed by telephone, remotely</li></ul>
<b>Emergencies</b>	<ul style="list-style-type: none"><li>• Daytime emergencies: face to face with clients in office</li><li>• Pre-screenings by phone (daytime and after hours)</li></ul>
<b>Outpatient Therapy</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Medication Clinic</b>	<ul style="list-style-type: none"><li>• Post hospital and new clients: face to face (staggered appointments to reduce lobby occupancy)</li><li>• Ongoing clients: telehealth as clinically appropriate</li></ul>
<b>Case Management</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Peers/Recovery Coaches</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Clubhouse</b>	<ul style="list-style-type: none"><li>• Suspended indefinitely</li></ul>
<b>Community Living Supports</b>	<ul style="list-style-type: none"><li>• Telehealth only</li></ul>
<b>Trainings</b>	<ul style="list-style-type: none"><li>• Webinars only</li></ul>
<b>Meetings</b>	<ul style="list-style-type: none"><li>• Small groups (less than 10) allowed face to face</li><li>• Larger meetings utilize Zoom or GoTo Meeting</li></ul>
<b>Management/Admin Support</b>	<ul style="list-style-type: none"><li>• Return to office on June 1, 2020</li></ul>

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## PHASE TWO (DATE TBD)

<b>Intensive Outpatient</b>	<ul style="list-style-type: none"><li>• Resumes at M-60 allowing for social distancing</li><li>• Resumes at Austin St. allowing for social distancing</li></ul>
<b>Assertive Community Treatment (ACT)</b>	<ul style="list-style-type: none"><li>• Face to face with clients</li></ul>
<b>Request for Service</b>	<ul style="list-style-type: none"><li>• Completed by phone, remotely</li></ul>
<b>Emergencies</b>	<ul style="list-style-type: none"><li>• Daytime emergencies: face to face with clients in office</li><li>• Pre-screenings may resume face to face (depending on local hospital procedures)</li></ul>
<b>Outpatient Therapy</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Medication Clinic</b>	<ul style="list-style-type: none"><li>• Post hospital and new clients: Face to face (staggered appointments to reduce lobby occupancy)</li><li>• Ongoing clients: blend of telehealth and face to face</li></ul>
<b>Case Management</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Peers/Recovery Coaches</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Clubhouse</b>	<ul style="list-style-type: none"><li>• Evaluate for resuming safely</li></ul>
<b>Community Living Supports</b>	<ul style="list-style-type: none"><li>• Telehealth when able</li><li>• Face to face with high needs clients as needed</li></ul>
<b>Trainings</b>	<ul style="list-style-type: none"><li>• Resume face to face with group size restrictions</li></ul>
<b>Meetings</b>	<ul style="list-style-type: none"><li>• Small groups (fewer than 10) allowed face to face</li><li>• Larger meetings utilize Zoom/GoTo Meeting</li></ul>
<b>Management/Admin Support</b>	<ul style="list-style-type: none"><li>• Continue in office</li></ul>



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## PHASE THREE (DATE TBD)

<b>Intensive Outpatient</b>	<ul style="list-style-type: none"><li>• Resumes at M-60</li><li>• Resumes at Austin St.</li></ul>
<b>Assertive Community Treatment (ACT)</b>	<ul style="list-style-type: none"><li>• Face to face with clients</li><li>• Co-occurring groups resume</li></ul>
<b>Request for Service</b>	<ul style="list-style-type: none"><li>• Completed by phone in office</li></ul>
<b>Emergencies</b>	<ul style="list-style-type: none"><li>• Daytime emergencies: face to face with clients in office</li><li>• Pre-screenings may be face to face</li></ul>
<b>Outpatient Therapy</b>	<ul style="list-style-type: none"><li>• Face to face</li></ul>
<b>Medication Clinic</b>	<ul style="list-style-type: none"><li>• Post hospital and new clients: face to face</li><li>• Ongoing clients: face to face</li></ul>
<b>Case Management</b>	<ul style="list-style-type: none"><li>• Face to face</li></ul>
<b>Peers/Recovery Coaches</b>	<ul style="list-style-type: none"><li>• Face to face</li></ul>
<b>Clubhouse</b>	<ul style="list-style-type: none"><li>• Resume participation</li></ul>
<b>Community Living Supports</b>	<ul style="list-style-type: none"><li>• Face to face</li></ul>
<b>Trainings</b>	<ul style="list-style-type: none"><li>• Resume face to face with group size restriction</li></ul>
<b>Meetings</b>	<ul style="list-style-type: none"><li>• Face to face</li></ul>
<b>Management/Admin Support</b>	<ul style="list-style-type: none"><li>• Continue in office</li></ul>